

London N10

Email;

Tel;

14.03.07

To Whom It May Concern:

Re; AQUATECH PLUMBING, HEATING, GAS

I am writing to express my thanks to Aquatech for the excellent work it carried out last week in Old Harlow and for the exemplary way in which it was undertaken.

I was given the name of this company by the Papworth House Trust, an organisation that helps the elderly and disabled to maintain their independence in their own homes. I had contacted them because my elderly, frail and disabled mother had recently been widowed and needed various jobs to be carried out to make her home safe. Papworth House Trust recommended Aquatech to me because this company has done good work for their elderly and disabled clients in the past.

When I contacted the director of the company, Mr. Paul Husk, he listened most sympathetically to the problems my mother was facing, offered to visit the property within only a few days and provided me with a clear, detailed quotation of the proposed work.

Aquatech removed a 25 year old boiler, fitted thermostatic and lockshield valves to all radiators; powerflushed the circuit, supplied and fitted a new condensing, combination boiler, a Magnaclean filter and a corrosion inhibitor. It also capped off, and made safe, the gas cooker, ready for installation of an electric one.

All the above work was carried out while my 88 year-old, partially sighted mother was in her home. Aquatech arrived each day at the specified time, were always thoughtful and considerate of my Mother's visual problems, age and feelings, always spoke to her about what was being done and how she was coping, and always cleared and cleaned everything away at the end of each day.

As a layperson, it looks to me as if the work has been done extremely neatly, and I am particularly grateful for the thoughtfulness, kindness and care shown to my elderly Mother.

I would therefore highly recommend Aquatech for any plumbing, heating or gas work needed to be carried out, particularly for elderly or disabled persons.

Yours faithfully,



Mrs. Joan Wickham.