Aquatech 5, Woburn Avenue, Bishops Stortford, Herts CM23 4PW

Attn: Paul Husk

Noel & Mary Greenwood

Rickling Green, Saffron Walden CB11

23rd January 2007

Dear Paul,

I should like to put on record, how pleased my wife and I are, with the recent work your company carried out at our home. From the initial consultation and advice, (when you turned up, when you said you would), through to the installation and fitting, to the after care (when you came back to the house in the evening, at a time to suit us), your approach was friendly and thoroughly professional. This was the first time we have had a new boiler installed and after 20 years the central heating and hot water systems were in need of bringing up to date. We took advice, and received quotes from two other sources, including British Gas, and not only was your quote highly competitive, but we felt you also best understood what was required and therfore had a greater confidence in both taking your advice and giving you the job.

We have been very satisfied with the performance of the equipment you have installed and no longer have teenage children complaining of having a cold shower! We will have no hesitaiton in recommending your company to all our friends and neighbours.

Yours sincerely,

Noel & Mary Greenwood