

Skinner's Street
Bishop's Stortford
Herts
CM234GS

27th June 2013

Dear Paul

I am writing to you with regards to the outstanding work you carried out at our house recently. As you know, you replaced two bathrooms for us and in effect totally transformed them from 90s aging bathrooms to modern, "high class hotel" bathrooms that they are now!


Both Philippa and I would like to thank you and your staff for all of your hard work over a number of weeks. From the very start when you gave us the quote, you were totally professional. You were very clear about all aspects of the forthcoming job in terms of options, price and timeframe. I particularly liked the fact that you asked a number of questions relating to the job which I would not have even considered. This shows that your knowledge of the products out there and various options is extensive as well as having an eye for what the customer wants.

All the work was carried out within the stated timeframe and the quality of the fittings and work as a whole is exceptional. We now have two high quality bathrooms which look modern and in keeping with the rest of the house. I would particularly like to highlight what an amazing job Darren Beisser did with the tiling. It is of the highest quality and I find myself looking at tiling in other places now, noting that it is not as good as in our bathrooms!

Please pass on our thanks to all of your staff who contributed and of course thanks to you for managing to coordinate the whole project in such a friendly and effective way.

I would be happy to show others contemplating work, the quality of your craftsmanship at any time so please feel free to contact us regarding this in the future.

Kind regards and sincere thanks



David Chadwick